

Good Company

Privacy Notice

September 2024



PRIVACY & COOKIES

Good Company (Surrey) is based at the Good Company Hub, Ruxley Lane, Ewell, KT19 0JG. The company incorporates the Epsom & Ewell Foodbank and can be contacted through the website where we have a contact page, via the address given here or via email, foodbank@goodcompany.org.uk. We may process “personal data” and/or “special category personal data” (as defined in UK data protection legislation) as part of our contracted services, internal processes and for administration.

All data are collated, processed and held in the United Kingdom and therefore all compliance is governed by the UK Data Protection legislation, including UK GDPR. Information is kept while it remains relevant to the reason for collection and/or if there is a statutory retention period. All feasible security measures are in place, whether the data are processed electronically or on paper.

Data may be shared with third parties as part of the contracted services, for administrative purposes and/or if we are required by law to do so. This is particularly true where data sharing is required to prevent harm coming to you. We cannot accept any liability for any processing conducted by any third party outside our remit.

As required by law, a cookie audit has been conducted on our website. Cookies are internet files utilised by websites. We link to social media sites, such as “X” formerly known as Twitter and Instagram which may place cookies on your system. We also utilise Google features which may place cookies on your system. These cookies are utilised by these systems and we have no control over their use. We do not utilise any intrusive cookies of our own.

None of the above affects your rights under the legislation, in particular your right to access the data we may hold on you. If you wish to request a copy of your data, please submit it in writing/email to the Company – email foodbank@goodcompany.org.uk .

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Please include enough information to enable us to identify you and search for appropriate data.

If you are dissatisfied with this policy, have queries about our data protection procedures or wish to lodge a complaint, please contact the Company in the first instance.

Thereafter you have the right to submit a complaint to the Supervisory Authority, the Information Commissioner's Office (ICO):

The Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire SK9 5AF

Helpline number: 0303 123 1113 ICO website: <https://www.ico.org.uk>